## Pharmacy School Letter of Recommendation (Details Changed)

To Whom It May Concern:

It is my great pleasure to write this letter of recommendation for Ellen Fakename. I have had the pleasure of viewing Ellen's professional development over the past 15 months, and I can state with confidence that she is a motivated and responsible person with a high degree of integrity. As such, I expect that she will be a very positive addition to your institution.

As the Pharmacy Manager of CVS Store, I feel that I know Ellen quite well. She began working as a Pharmacy Technician in March 2014. Since then, Ellen has completed the CVS Pharmacy Technician Training program and is currently listed with the State Board of Pharmacy as a Pharmacy Technician. In this role, she had a considerable amount of responsibilities, and she handled them effortlessly. She showed her skills to communicate with both customers and pharmacy staff, and in part due to her dedication and attention to detail, our store saw an increase in customer satisfaction during this period. Customers like Ellen because she is easy to talk to and friendly. She is committed to always serving customers within 15 minutes to ensure they get the best service.

Ellen takes the initiative to identify difficulties and devise solutions. Pharmacy staff likes Ellen because she knows how the pharmacy system works, understands procedures, and is knowledgeable about medications. She is very organized and maintains the high quality standards we expect. Her role necessitates strong communication skills, and she has displayed that she not only has these skills, but that she also has the capability to inspire respect and collaboration in teammates. I am able to entrust Ellen to mentor and train junior staff. She recently trained two hires on pharmacy workflow and how to greet customers. Ellen has shown that she is a very smart person with a mind well-suited to the world of pharmacy.

Ellen has informed me that she hopes to pursue a Doctor of Pharmacy, and I feel that this is an appropriate choice for her. Based on my observations, she clearly has the interest to excel in this field, and based on her performance, she clearly has the ability to achieve success. I therefore highly recommend her to your program without reservation. I earnestly hope that you give her application favorable consideration. If you need any further information about Ellen, please do not hesitate to contact me.

Sincerely,

Audrey Khan Pharmacy Manager CVS Store